

Awareness about Phishing

Citi takes your financial security very seriously. Please do not provide personal or Citi information on unfamiliar websites.

Always use the “hover” test before clicking on any link provided by any email: place your mouse pointer on the link without clicking. A small box will appear that displays the underlying destination to which you will be taken; if the link appeared in the email is not consistent with the address appeared in the small box, please do NOT click the link. Do not click on embedded hyperlinks or open attachments in emails from senders you do not know.

Citi will never send you an email asking you to provide confidential or personal security information. If we have a security problem, we will either contact you directly or request that you contact us.

If you suspect you have received a fraudulent phishing communication, please contact your Security Manager and Citi Client Service person immediately.

防範網路釣魚

花旗非常重視您的財務安全。請勿在不熟悉的網站上提供個人或花旗資訊。

點選電子郵件提供的超連結之前，可使用“懸停”功能來測試：將滑鼠指標移動並停留在超連結上而不點選，會出現一個小視窗，顯示你可能會被該超連結帶去的網址；若電子郵件上的超連結和“懸停”小視窗內的位址不相同，則不要點選電子郵件中的連結。對於來自您不認識的寄件者之電子郵件，絕不點選任何嵌入在電子郵件內文中超連結，絕不開啟電子郵件中的附件。

花旗不會向您發送電子郵件，要求您提供機密或個人安全資訊。如果我們遇到安全問題，我們會直接與您聯繫或要求您與我們聯繫。

如果您懷疑自己收到了欺詐性網路釣魚通訊，請立即聯繫您的安全經理和花旗客戶服務人員。